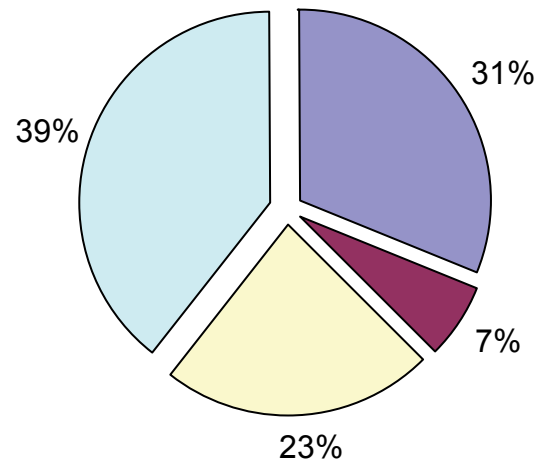
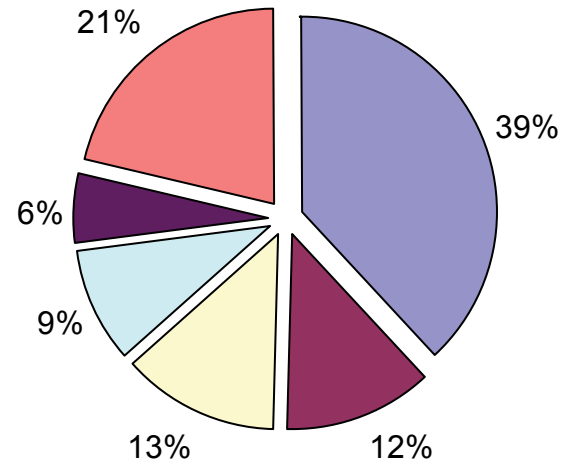


**Initial Enquiries - Purpose of Call (total 287)**



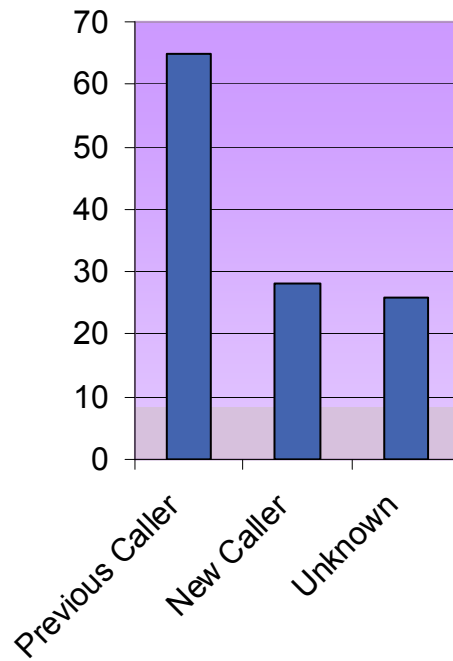
■ Childhood Sexual Abuse ■ Adult Sexual Assault  
■ Rape ■ Information

**Daytime Enquiries Via Area (total 287)**



■ Newcastle ■ Gateshead  
■ North Tyneside ■ South Tyneside  
■ Northumberland ■ Out of area

**Calls to Rape & Sexual Abuse Helpline (total 119)**



**Volunteers**

12 women volunteered with TRCC during the year, they completed 617 hours.

*“Once on board I became passionate about the issues and the women I supported. In particular their capacity to be resilient in the face of traumatic life experiences”.*

*“Thank you for believing in me”*

*“Thank you for reminding me that I am a feminist and reigniting my passion for women’s issues”.*

(Quotes from volunteers)

**Supporters Scheme & Public Events**

2008/09 saw 30 people formally join TRCC’s supporters scheme and over 250 people attending public events.

*“It was a great success and such a good idea. I thought the performers were fabulous and I am a great lover of musical theatre. They were so professional!”*

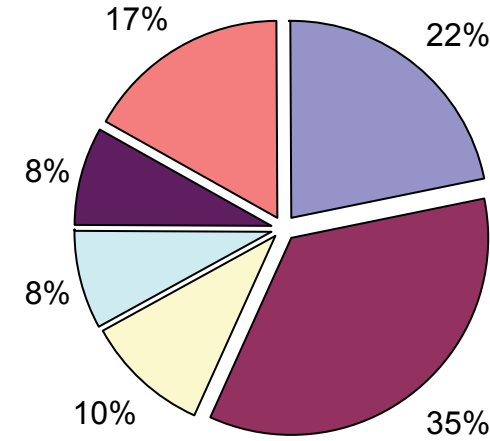
*“I’m so glad you were able to celebrate your 30th anniversary in such a special way”*

*“Just a little thank you to everyone who organised it so we could attend. I found it a great opportunity to be part of it”*

*“I’m always moved by service user’s comments in your newsletter which keeps empathy alive in me”*

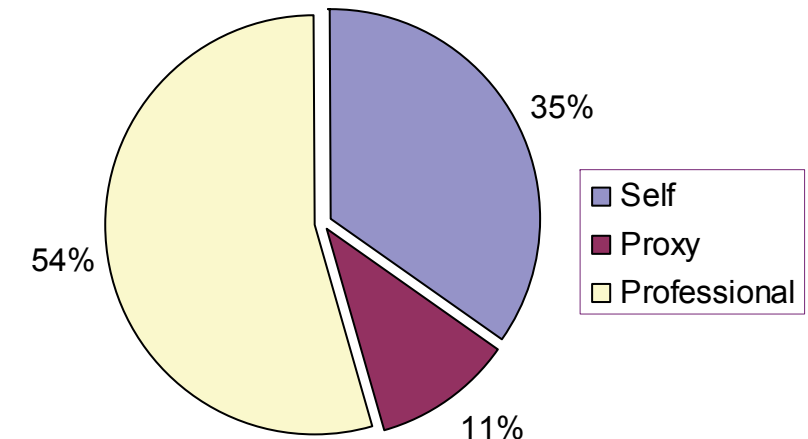
(Quotes from supporters and members of the public)

**Breakdown of Professionals Who Have Made Referrals to TRCC**



■ Health  
■ Voluntary Sector  
■ Local Authority  
■ Police  
■ Schools / Colleges  
■ Other / Misc

**Who Made Initial Referral**



■ Self  
■ Proxy  
■ Professional

**Training**

14 training days were delivered of which 7 were part of our annual calendar and 7 were in house training days. The courses included looking at the issues around working with rape and sexual assault, childhood sexual abuse, learning disabilities, self harm and creative ways of working.

*“I now have confidence in dealing with different types of cases”*

*“Helpful in finding news ways of working with clients”*

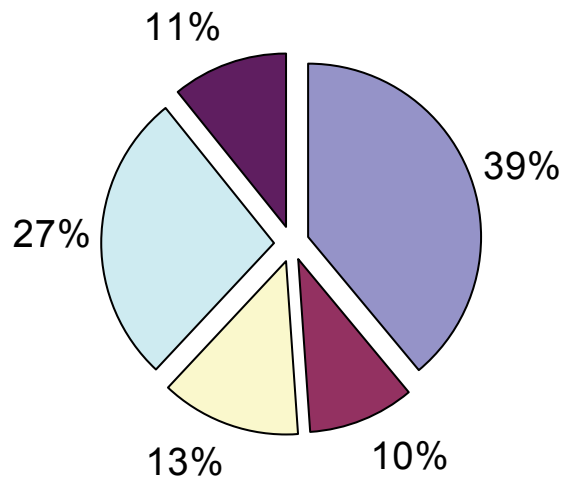
*“Increased my confidence in women centred approach, being open and accepting of all women”*

*“Improved knowledge, skills, strategies, approaches of ways of working with clients”*

*“Feel more confident to deal with the issue”*

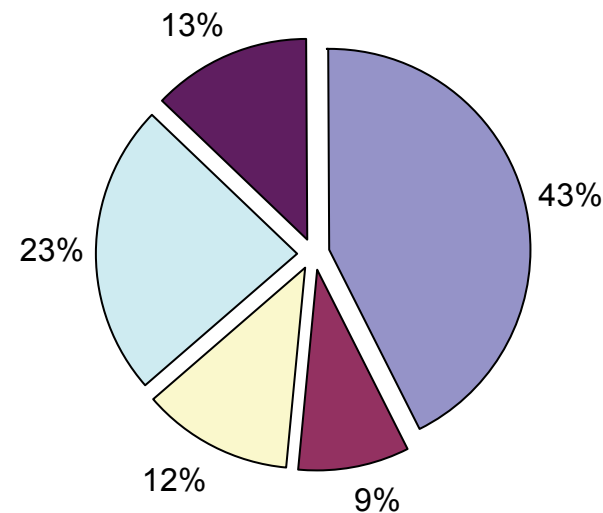
(Quotes from participants)

**Counselling/Support Sessions Via Area (total 656)**



■ Newcastle ■ Gateshead  
■ North Tyneside ■ South Tyneside  
■ Low Newton Prison

**Number of Women Counsellled Via Area (total 132)**



■ Newcastle ■ Gateshead  
■ North Tyneside ■ South Tyneside  
■ Low Newton Prison